

Webmaster's Report for PIP's 2019 AGM

Status

Our service has been fairly stable over the past year, and we have experienced very few outages. Due to some confusion with a previous web host, we briefly lost access to our domain name, but that was resolved promptly. We also briefly lost our SSL certificate when our current host failed to automatically renew it, but, again, that was sorted out within 24 hours.

Our web host continues to increase the level of service they provide as they upgrade their hardware, so our website works better in general, and we have had significantly fewer service requests from our members this year than in previous years.

Recommendations

An item to consider regarding security on the website: the URL for the login page is currently set to the default – *wp-login.php*. This leaves the page at the mercy of automated brute force attacks. These attacks are mitigated somewhat by the captcha on the login page, but it would be better if the URL were simply non-standard to make it harder for the bots to find. However, many of our users may find it troublesome to migrate over to the new URL, and we haven't experienced any issues with it so far (other than our security software complaining about the constant barrage of bad logins). I personally would recommend making the change and inconveniencing our users somewhat to increase our security a fair bit, but I'll leave that to the discretion of the board and membership.

Other than that, I have no suggestions to improve our service at the moment.